



June 9, 2014

To Whom It May Concern:

We appreciate the opportunity to respond to your customers inquiries. This correspondence is in follow-up to reports we have received from your area regarding homeowners that may be filing both a homeowner's insurance claim for storm related damage and also filing a manufacturing defect claim with the shingle manufacturer. We have been made aware of some roofing contractors going door to door due to the recent weather events in your area soliciting both insurance claims and roofing manufacture claims for the same roof, and of incorrect statements regarding our shingle products.

In regard to your inquiry regarding allegations of a class action lawsuit filed against Atlas Roofing Corporation Chalet shingles and/or a recall on Chalet. Atlas has not had any recalls on any of our shingle products. A lawsuit has been filed in Georgia regarding the Chalet overlay shingle. Atlas has denied the allegations made in the Georgia lawsuit and is defending. The lawsuit seeks to establish a class action but, as of this date, there has been no ruling on that issue and a class has not been granted or certified. *See Rodney and Diane Dishman and Anthony Costanza et al v. Atlas Roofing Corporation*, United States District Court for the Northern District of Georgia, Atlanta Division, Civil Action No. 1:13-cv-2195.

In regard to any concerns of rash blistering or surface cracking that may be experienced on the Chalet shingle, these blemishes are confined to the built up overlay pad and are not a performance defect but are cosmetic only. The Chalet shingle is made with a complete standard three-tab shingle base with an overlay section of asphalt and granules added. The overlays only function is to create the look of dimension. The overlay can experience cosmetic rash blistering, surface cracking or granule voids which are confined to the built up overlay and do not penetrate through the base three tab shingle. This will not cause premature failure of the shingles or allow leaks. The built up overlay surface is not structural and these cosmetic blemishes that only extend through the "overlay/ appliqué" layer of the shingle will not extend through the three tab shingle base. The entire overlay could be removed and not adversely affect the structural integrity or performance of the shingles.

However, in regard to the shingles on your roof, if you feel that you are experiencing a performance problem with the shingles reported to be Atlas Chalet please contact Atlas Consumer Services via (800) 478-0258. We will at that time send you a claim package requesting specific claim information, proof of purchase, pictures of the roof and two full shingle samples. If the shingles are verified as Atlas Chalet we will evaluate the shingles by testing the product for any manufacturing defect that would negatively affect the performance life of the shingles. A determination will then be sent to you in writing within 45 days of the receipt of the samples for testing.

If you are the original homeowner or a qualifying second owner with a transferred warranty filed with Atlas, should the claim be found valid for a warranty settlement, after the Chalet three- year Premium Protection Period, the warranty provides for a pro-rated material (shingles only) warranty compensation. This proration is based on the month and year the shingles were installed and is a proration of your area's current cost per square of comparable shingles.

Again we appreciate the opportunity to respond. Please see the applicable Atlas Shingle Limited Warranty (based on the month and year of the shingle installation) for warranty terms and qualification and terms of transferability.

Sincerely,

ATLAS ROOFING CORPORATION

*Glynese R. Thomas*

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Consumer Services Manager